

Lenovo Care Services for s9e/s10e IdeaPad

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Overview

In conjunction with the launch of the s9e/s10e IdeaPad brand PCs, Lenovo® continues toward its goal of providing world-class service and support.

A new family of service products under the brand umbrella of Lenovo Care Services consist of warranty upgrades and extensions and for Consumer segment customers.

The new products fall into two applicable categories:

- s9e/s10e IdeaPad with 1-year warranty
- s9e/s10e IdeaPad with 2-year warranty

Each of the new services being introduced are compatible with a single category of s9e/s10e IdeaPad product.

The following new services being introduced at this time are available as stand-alone offerings. A single product-support service may be selected for each individual s9e/s10e product at one time.

- Lenovo Care Services warranty extension
- Accidental Damage Protection
- Lenovo Care Services warranty extension plus Accidental Damage Protection

All new offerings are available for purchase through the same channels as the new s9e/s10e IdeaPad product -- Direct by phone, or through business/service partners.

Note: The new services target individual consumer customers.

Availability date

December 2, 2008

Note: Refer to the [Service number](#) section for countries where available.

Description

Service number

Service number	Service level
40Y9741	2/2/0 upgrade to 2y 9x5 Depot + ADP
40Y9742	2/2/0 upgrade to 3y 9x5 Depot
40Y9735	2/2/0 upgrade to 3y 9x5 Depot + ADP
40Y9736	1/1/0 upgrade to 2y 9x5 Depot

40Y9737	1/1/0 upgrade to 2y 9x5 Depot + ADP
40Y9738	1/1/0 upgrade to 3y 9x5 Depot
40Y9739	1/1/0 upgrade to 3y 9x5 Depot + ADP
40Y9740	1/1/0 upgrade to 1y 9x5 Depot + ADP

Note: Available for Austria, Belgium, France, Germany, Ireland, Italy, Netherlands, Spain, UK, Luxembourg, Poland, and Switzerland

Prices

For all local charges, contact your sales representative.

Announcement countries

Austria, Belgium, France, Germany, Ireland, Italy, Netherlands, Spain, U.K., Luxembourg, Poland, and Switzerland

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